



**Any discrepancies must be reported within 10 days after receipt of shipment.
This includes verifying all parts are correct and packaged correctly.**

Return Policy

All returned merchandise must have a RMA (Return Merchandise Authorization) number assigned by Hughes Engines prior to shipping it back. Call 309-745-9558 to request an RMA#.

All returned merchandise must include all original packaging and a copy of the original invoice. All returned merchandise must be in new, original condition without any use wear or modifications.

Missing parts from returned merchandise will be subject to replacement costs. Returned items must be placed in a separate box to be shipped back to Hughes Engines.

All RMA products must be returned within 30 days of receipt of the RMA number. Once 30 days has passed the RMA number becomes invalid and the package will be refused.

The RMA number must be prominently displayed on the label of the shipping box. The contents within the box must include a description of the problem.

Electrical parts are non-returnable.

Hughes Engines is not responsible for any damaged package shipped from the purchaser to Hughes Engines. Be sure you pack the product safely and insure it appropriately.

Purchaser must prepay all shipping charges in order to return any product under the return policy.

Final issuance of credit is subject to receipt and inspection of merchandise by Hughes Engines. A restocking or repackaging fee of up to 20% may be assessed.

We will not accept back any parts that are dirty, scratched or have been bolted on and bear witness marks on any bolt holes.

CORE RETURN POLCY

If you are returning an item to receive your core credit you do not need an RMA. Simply fill out the form below and send it back to us. We will issue credit once the core has been inspected and deemed acceptable.

Parts Return Form – This form must accompany all returns.

Invoice # _____ RMA# _____

Date of original purchase _____

Reason for return: _____

Action requested on returned parts: _____

Return Address: Hughes Engines, inc 23334 Wiegand Lane Washington, IL 61571